Who We Are

- The Consumer Partnership for eHealth (CPeH) is a coalition of more than 50 consumer, patient and labor organizations—collectively representing more than 127 million people—that works to advance health information technology (health IT) and digital health tools in ways that measurably improve the lives of individuals and families. Led by the National Partnership for Women & Families, since 2005 CPeH has been the leading consumer voice on national health IT policy, such as the Electronic Health Record (EHR) “Meaningful Use” and Merit-Based Incentive Payment programs.

Our Vision

- Health IT is the infrastructure that can connect individuals and families to better care, better health and better value. Health IT is crucial to improving the quality and coordination of care by offering health care providers timely access to patient information. Likewise, digital health tools help engage and empower individuals and their families by enabling them to conveniently access real-time health information, communicate with their providers more easily and collect and contribute data about their own health—all of which facilitate shared decision-making and coordinated care planning.

Our Issues

- **Patient and Family Engagement:** CPeH highlights digital health’s potential to engage patients and families in their health and care, and advocates for relevant federal policy requirements such as online access to and sharing of health information.

*CPeH amplifies the consumer voice so that digital health initiatives and policies will meet the needs of patients and families.*
Health System Transformation: CPeH advocates for the robust use of digital health tools and information exchange as an essential foundation for new models of patient- and family-centered care delivery and payment (such as alternative payment models).

Health Equity: CPeH promotes the potential of health IT to identify and reduce health disparities through data collection and use, language and health literacy tools and care that is tailored to address the unmet needs of diverse populations.

Next Generation Care Planning: CPeH is advancing an influential vision for shared care planning in which digital health tools electronically connect individuals, their caregivers, health care providers and social resources to achieve each individual’s health and wellness goals.

Our Impact

**Shaping the Policy Landscape:** Through representation on federal advisory committees and formal responses to regulatory and legislative proposals, CPeH has secured innovative patient and family engagement and care coordination requirements in federal health policies and programs. CPeH also educates members of Congress about consumer priorities for health IT through testimony and other outreach.

Amplifying the Consumer Voice: CPeH relies on expertise and insights drawn from coalition members and their respective communities to advance digital health policies and tools that engage and empower patients more effectively in their health and care. Input and support from CPeH members facilitate greater information dissemination, translation and education.

Enhancing Access to and Use of Health Information: CPeH leads efforts to build the capacity for consumers to access their health information online, communicate electronically with providers and share critical information about their health and care. CPeH has successfully shaped interoperability policies to promote patients’ and family caregivers’ ability to send, receive and use electronic health information.

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